

Restek Wins Award for Innovative Use of Its New Software

Three years of listening, planning, and executing pays off for Restek's ERP team

Restek accepted the “The Trailblazers–Team Award” in front of 3,000 people during the IFS World Conference on October 9 in Boston, MA, for its innovative implementation of IFS Applications software.

“This is a wonderful recognition for a team that worked very hard over the last three years,” said Nathan Gerst, Restek operations project manager, who accepted the award.

IFS Applications is a cloud-based enterprise resource planning (ERP) solution that helps businesses integrate data and processes across multiple departments and locations.

Three years ago, Restek determined that its ERP software could no longer be customized or expanded and created a team tasked with finding an ERP solution that would work as well for today's Restek as it would for tomorrow's. Fortunately, the team discovered a good fit with IFS.

Countless conversations were had throughout the company to understand needs and pain points, but also to learn what was currently working well in addition to what people wanted to see in a new system. By combining all this feedback, the Restek ERP team was able to adopt IFS's project methodology and change business processes.

“The team worked tirelessly out of one room for 18 months,” Gerst said. “We all bonded very closely, and in the end were able to come together as a team to serve our customers better.”

Now, after its introduction in June, Restek is using IFS 100 percent domestically, with a plan for global rollout underway.

“What started as a seemingly straightforward journey years ago faced countless challenges from day one. Only after assessing those challenges, planning for them, and finding and creating solutions, did the Restek ERP team deliver what they'd always dreamed of—an ERP that could work for Restek today and support us into the future,” Gerst said. “Thank you to IFS, and to those at Restek who supported this work.”

Restek's ERP Project Team: Stepan Aghakhanyan, Raymond Ciampichini, Greg Dawson, Sharon DePlato, Laura DeBerdt, Nikki Doverspike, Ginny Esh, Nathan Gerst, Christina Hill, Sean Kelly, Steve Kreiser, Jeff Nattermann, Ken Poorman, Brett Ripka, Vlad Safyanovskiy, Kim Shaffer, Kim Shenk, Chas Simons, Shaun Smith, Terri Sowerby, Jim Steyers, Camila Tulyaganova, Karen Urbanik, Ron Zhao.

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Michael Ouissi, IFS Chief Customer Officer, presents the “The Trailblazers–Team Award” to Restek operations project manager, Nathan Gerst.



The IFS dedicated project team (L to R): Terri Sowerby, Jim Steyers, Ken Poorman, Nate Gerst, Jeff Nattermann, Sean Kelly, Steve Kreiser, Brett Ripka, Camila Tulyaganova, Laura DeBerdt, Kim Shaffer, Christina Hill, Kim Shenk, Ginny Esh.